

NC BCCCP Provider Performance

Monitoring and Evaluation

NC BCCCP is committed to ensuring that providers have adequate support from state staff in order to meet programmatic goals. Critical to achieving this is ensuring that NC BCCCP has a robust evaluation component in place. With full-time staff dedicated to evaluating provider performance, BCCCP is equipped to provide proactive training and/or technical assistance that may be offered to ensure compliance with program priorities.

To this end, NC BCCCP's clinical, data, and evaluation staff meet monthly to monitor provider performance regarding adherence to:

- Program performance indicators
- Correct funding drawdown procedures
- Meeting assigned screening targets
- Fidelity to other agreement addendum and contract components

During monthly evaluation meetings, the staff meets to collectively monitor the performance of providers and discuss training and technical assistance strategies to respond to program-wide or individual provider issues.

NC BCCCP's evaluation staff is responsible for soliciting feedback from providers on how the state can best offer assistance in meeting program goals. As such, you may be contacted by the NC BCCCP evaluator by email, survey, or by phone so that your input may be offered. Please respond to any requests for input by the NC BCCCP evaluator in a timely manner; your input is valued and is used to help inform NC BCCCP's response to programmatic needs.