



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK T. BENTON • Deputy Secretary for Health

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Division of Public Health

Most Common Reasons for Corrective Actions (NC BCCCP and WISEWOMAN Monitoring)

1. Failure to draw down funding on a capitated (per woman served) basis.
2. Not providing patient navigation needs assessment (and care plan, if indicated) for women who have abnormal findings. Effective June 1, 2022, all women enrolled and served by NC BCCCP must receive patient navigation needs assessment.
3. Failure to conduct a record review for a minimum of five encounters at least annually.
4. Providing services to patients who are not eligible.
5. Not having documentation of results of referrals.
6. Failure to document follow up on WISEWOMAN clients with alert-value findings within one week or documenting reason why this was not done.
7. Paying more than the allowed rate for services or paying for services not allowed.